



# The Cats Whiskers Boarding Cattery

Coniston Farm, Staincross, Barnsley, S75 5BB

☎ 01226 38 7000 🌐 [www.cats-whiskers.co.uk](http://www.cats-whiskers.co.uk)

Proprietor: Mrs S M Senior

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Dear Customer,

## **RE: Cattery Booking**

Following on from a booking confirmed by us by telephone or email, we enclose a booking form for you to complete.

The booking form that is attached contains lots of information which will enable us to give your pet the best possible care whilst they stay with us.

Please make sure that when you complete the form, you give as much information as possible, especially in the "About Your Pets Health" section. In the unlikely event of your cat feeling unwell, this is the information we will look to first to make sure that there is no underlying symptoms.

We would like to take this opportunity to put your mind at ease. The booking form talks of scary things like the possibility of your cat being unwell and even euthanasia. Please rest assured that we are only making sure that we have plans in place for every eventuality and the chances of your cat needing ANY medical attention at all are very slim. Never the less we want to make sure your cat will be as comfortable as possible.

Cuddles are given often and there is no extra charge. Their heated pads and colour coordinated chalets make them feel right at home.

For some cats there will be a short period of adjustment, after all if you were bundled into a small box, put in the back of a car and driven to a strange place, you yourself would feel a little apprehensive when you arrived. We assure you that with our warm and caring environment which is quiet and relaxed we will have your cat purring with excitement in no time and that they may wish that you had gone away for a fought night instead of a week!

The last thing that you need to be worrying about before you go away is your pet. We take all the stress and upheaval out of the experience (for both cat and owner!). You can rest assured that your cat will be pampered "just like their mum does".

Feel free to contact us while you're away, and if you have access to the internet, drop us an email and we'll email you some pictures of your feline friend enjoying the peace and quite!

If you have any questions or queries, our friendly staff will be more than happy to help, all you have to do is ask.

Enjoy your holiday!



Sandra and the Cattery Team.

